



ACS OPEN ACCESS



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Topics

- Overview of ACS R&P Program
- Author Experience
- Admin Experience
- Customer On-boarding Support
- Q&A

ACS Driving Principles Around Open Access

- **Supporting authors' freedom** to choose where and how they publish with minimal disruption
- Making it easier for scientists to **meet evolving funding requirements**
- **Attract top-tier researchers** & content that meets ACS' extremely high standards
- Demonstrate that **OA content can be trusted** as much as subscription content
- **Develop the information & business systems** needed to deliver transformative publishing agreements
- Work collaboratively with institutions interested in **transformative plans**



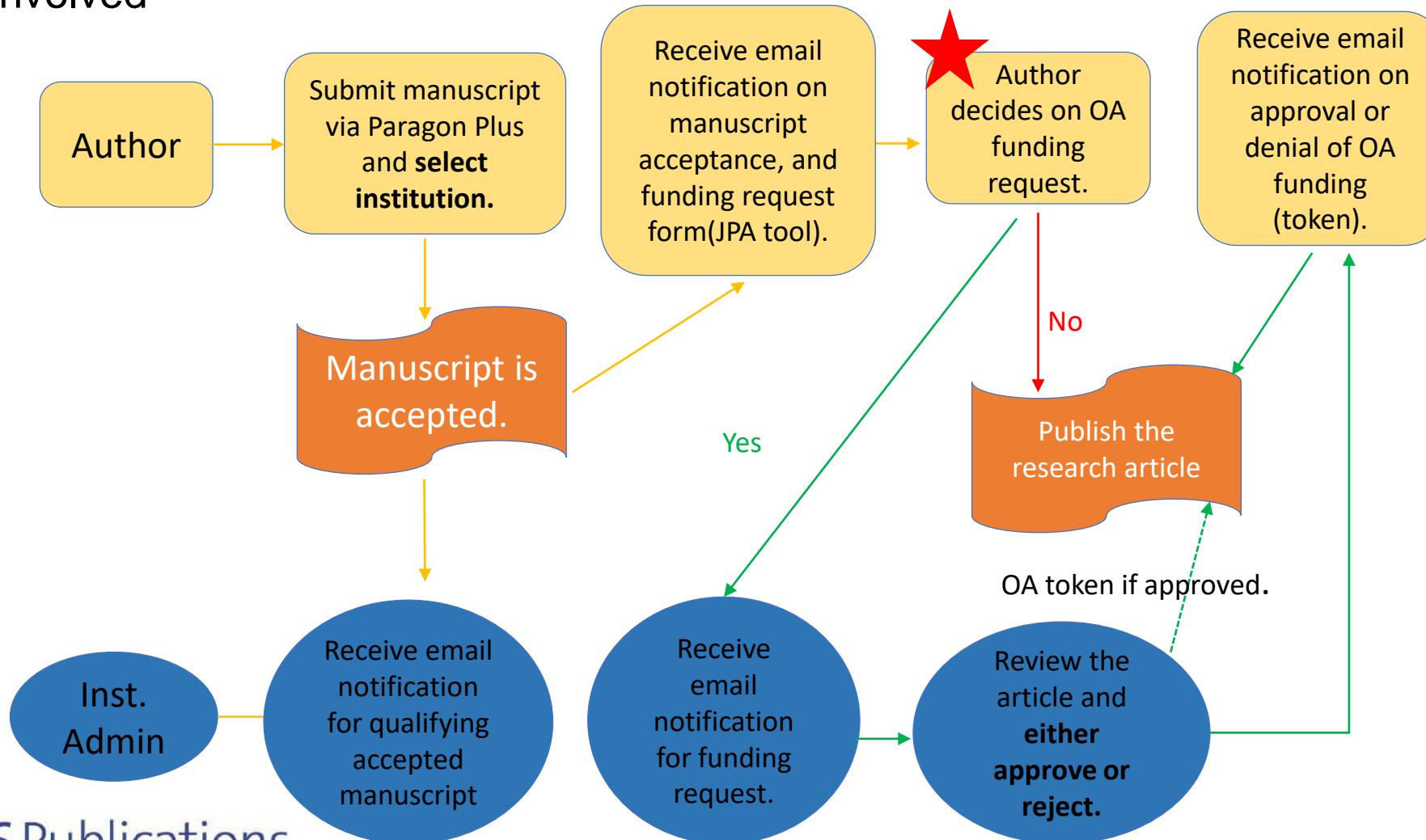
Open Access Agreement – Workflow Options

R&P program with ACS Publications from 2025

- **All peer reviewed ACS Journals**
- **Author's choice of license: CC-BY Or CC-BY-NC-ND**
- **Author-involved Workflow: Corresponding author should request funding** to the institution after manuscript is accepted. Institution admin will be notified at manuscript acceptance and when author's request is submitted. **Admin will review details and approve/reject.**

Read and Publish Program Workflow

Author-involved



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Author Experience - *Manuscript Submission*



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Submission through ACS Researcher Resources Center

Step One

Visit the ACS Researcher Resources Center at <https://publish.acs.org/publish/>.

Step Two

Log in using an ACS ID or create an ACS ID.

Step Three

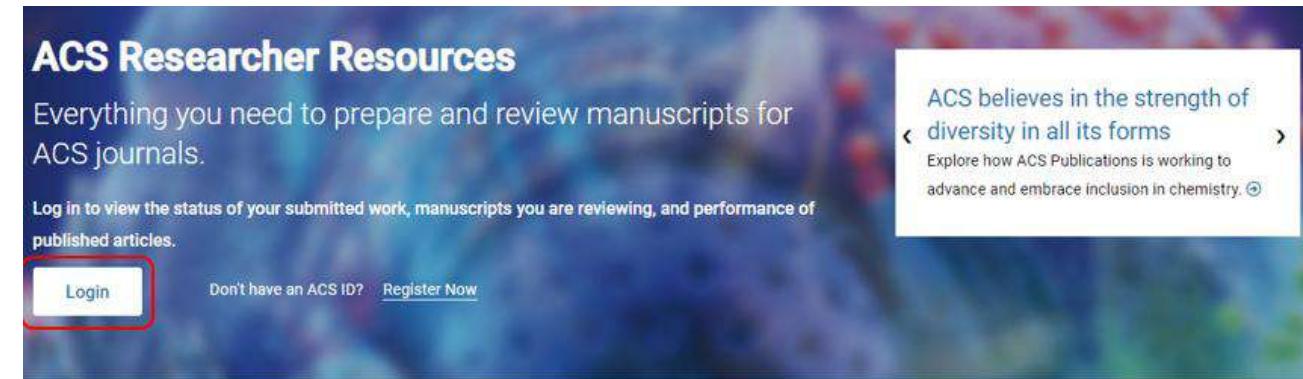
Select the journal to submit manuscript to.

Step Four

Click Submit Manuscript.

<https://publish.acs.org/publish/>

<https://publish.acs.org/>



Journal Guidelines And Templates

Everything you need to prepare and submit your manuscript

Journal of the American Chemical Society

Looking for information on book publishing?

Get the basics here.



The *Journal of the American Chemical Society* (JACS) is the flagship journal of the American Chemical Society and the world's preeminent journal in all of chemistry and interfacing areas of science.

More about *Journal of the American Chemical Society*

For Authors & Reviewers

- Author Guidelines
- ACS Research Data Policy
- Prior Publication Policy
- Copyright
- Permissions
- Open Access Compliance
- Open Access Options

For Reviewers

Submit Manuscript

Submission through ACS Researcher Resources Center

1) Read and publish agreement qualification is systematically based on the submitting **author's primary affiliation** on profile at the time of **manuscript submission**.
The primary affiliation should be selected from **drop-down list**.



Primary Address

Institution:	national institute for mated
Department:	National Institute for Materials Science
Address:	Tsukuba, Ibaraki, JP, academic/gov ⁴
Country/Region:	National Institute for Material
State/Province:	Center for Functional Material
City:	Tsukuba, Ibaraki, JP, academic/gov ⁴
Postal Code:	National Institute for Material
Phone:	Center for Nanoarchitectonics
Fax:	Tsukuba, Ibaraki, JP, academic/gov ⁴
	National Institute for Material
	Center
	Meguro-ku, Tokyo, JP, academic/gov ⁴
	National Institute for Material
	Center for Functional Material

Submission

- Step 1: Type, Title, & Abstract
- Step 2: File Upload
- Step 3: Authors & Institutions
- Step 4: Reviewers
- Step 5: Details & Comments
- Step 6: Review & Submit

Step 3: Authors & Institutions

Co-Authors: You must provide contact information for all co-authors. Then use the Order dropdown list beside each author's name to match the order in which they are listed on the manuscript.

Submitting Agent: If you are submitting this manuscript for someone else, you must enter the Contact Author's information.

* = Required Fields

Submitting Agent

* Agent Question [Edit](#)

Author

I, Adam Author, am submitting this manuscript on behalf of myself and my co-authors.

Submitting Agent

I, Adam Author, am not an author on this manuscript. I am submitting this manuscript on behalf of an author.

Authors

* Selected Authors [Edit](#)

ORDER	ACTIONS	AUTHOR	INSTITUTION
1	Select...	Adam Author (Corresponding Author) adamauthor@test.demo	1. ACS ACS ACS, US ASC

Submission through ACS Researcher Resources Center

When submitting the manuscript, authors will be asked if they need to comply with any open access mandates and how they may pay for any required open access publication costs.

The answers to these questions do NOT determine qualification through a read and publish agreement and were designed to get authors thinking about open access and how the APC may be covered.

Open Access Mandates	
<p>* Are you expected to comply with Open Access mandates? If Rights Retention Strategy language is included in the manuscript, be advised a fee may apply. Click here to learn more.</p>	
<input checked="" type="radio"/>	Yes
<input type="radio"/>	No
<p>* If yes, how are you intending to pay for Open Access publication charges? The ACS Journal Finder is available for you to determine your best available option.</p>	
<input type="radio"/>	I plan to submit a request for support through an institutional open access agreement .
<input type="radio"/>	I plan to pay with grant funding associated with this manuscript.
<input type="radio"/>	I plan to pay with discretionary funding.



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Author Experience - *Journal Publishing Agreement*



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Journal Publishing Agreement

When the manuscript is accepted, corresponding author will receive an email invitation requesting completion of the Journal Publishing Agreement.

The link to complete their Journal Publishing Agreement (JPA) for the manuscript is contained within the email.

The image shows a two-panel interface. The left panel is an email message with the following content:

January 13, 2021

Journal: ACS Applied Materials + Interfaces
Manuscript No.: am-2020-20958u
Title: Shaping perovskites: In-situ crystallisation mechanism of rapid-thermally annealed, pre-patterned perovskite films
Authors: Antonio Gnzler, Esteban Bermdez-Urea, Loreta A. Muscarella, Mario Ochoa, Efran Ochoa-Martinez, Bruno Ehrler, Michael Saliba, Ullrich Steiner
Status: Manuscript Accepted - Signature for journal publishing agreement required

Dear Dr. Ullrich Steiner:

Congratulations on the recent acceptance of your article for publication in ACS Applied Materials + Interfaces. As the final step in the acceptance process, we now need you to complete and sign an ACS journal publishing agreement, accessible via this link:

<https://ipa.acs.org/jpawizard/home?x=Jk1ToeBGPr15D...>

The right panel shows the ACS Publications website for completing the Journal Publishing Agreement:

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Welcome owjoi

Journal Publishing Agreement

Welcome owjoi

Thank you for choosing to publish your manuscript in "Analytical Chemistry".

In order to proceed, please review the below information and confirm that all is correct. If you have any questions or need corrections, please click on the "Need Help?" button at the bottom of the screen. If all of the below information is correct, please proceed to the next screen.

Manuscript Title: Nitrogen Bubbles at Pt Nanoelectrodes in Non-Aqueous Medium-Oscillating Behavior and Geometry of Critical Nuclei

Journal Name	Manuscript ID	Received Date
Analytical Chemistry	ac-2019-05510t	05 December 2019
Corresponding Author Name	Contact Email	
Prof. Qianjin Chen	qianjinchen@sjtu.edu.cn	
Contact Address	Co-Authors	
No. 2999, North Renmin Rd, Songjiang, Shanghai, 201620	Dr. Yuwen Liu, Dr. Martin A. Edwards, Yulong Liu, Dr. Henry S. White	

Buttons: Proceed, Save and Close, Need Help?

Journal Publishing Agreement

The JPA assistant will identify that an author is affiliated to an open access agreement.

Authors should select the **Yes, I wish to publish open access as per the agreement** option to retain copyright to the manuscript.

By selecting the No, I do not wish to publish open access option, copyright will be transferred to the ACS.



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Welcome

Journal Publishing Agreement

Our system has identified that your institution has an agreement with ACS. This agreement is associated with [REDACTED] which allows you to retain copyright and publish under a Creative Commons license of your choice.

Do you want to publish open access as per the agreement?

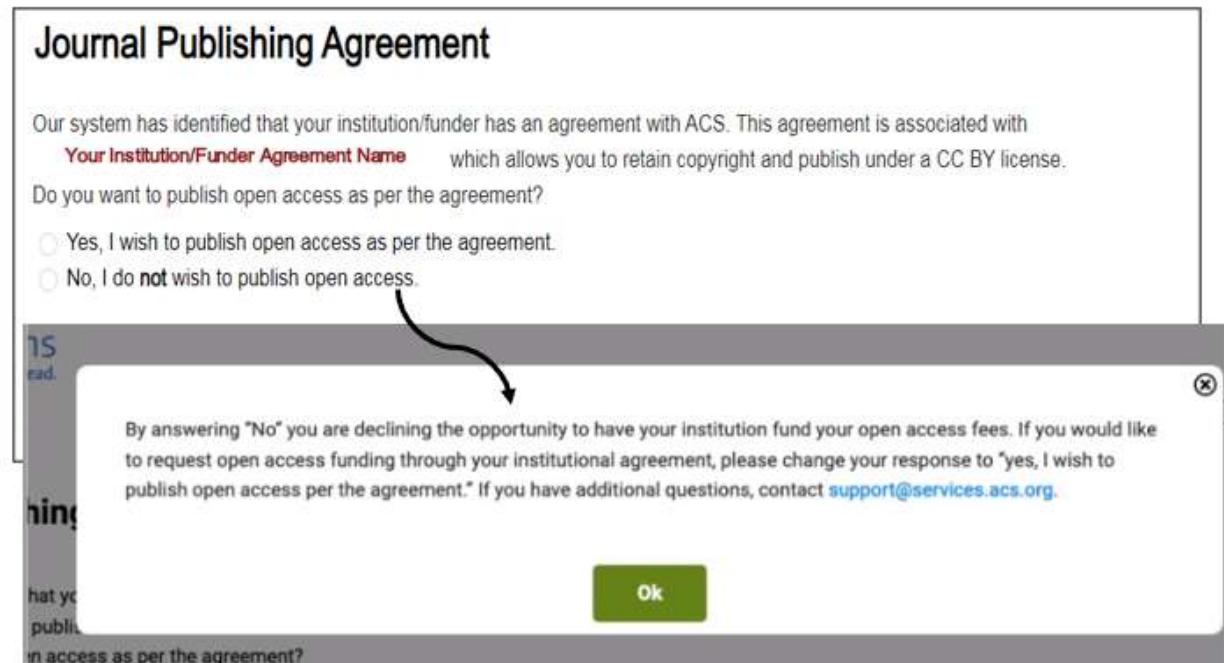
Yes, I wish to publish open access as per the agreement.

No, I do not wish to publish open access.

Save and Continue  **Save and Close** **Back** **Need Help?**

Journal Publishing Agreement

If the author selects the No, I do not wish to publish open access option, the JPA Assistant will confirm the intent of the author.



Journal Publishing Agreement

The author should complete all additional questions within the JPA assistant to finalize the JPA.

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Journal Publishing Agreement

Were all authors of this manuscript **employees of one of the governments** listed below when they researched this manuscript?

One or more authors was **not** an employee of any of the listed governments when they contributed to this manuscript.

All authors were **United States (U.S.)** Government employees when they contributed to this manuscript.

All authors were **United Kingdom (U.K.)** Government employees when they contributed to this manuscript.

All authors were **Canadian** Government employees when they contributed to this manuscript.

All authors were **Australian** Government employees when they contributed to this manuscript.

All authors were **New Zealand** Government employees when they contributed to this manuscript.

Was the corresponding author of the manuscript an employee of the **United States (U.S.)** Federal Commonwealth country that recognizes Crown Copyright, when the underlying research work and data was created?

Yes, the corresponding author is an employee of one of those governments.

No, the corresponding author is **not** an employee of one of those governments.

Save and Continue  **Save and Close** **Back**  **Need Help?**

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Journal Publishing Agreement

Does your employer need to sign* this Journal Publishing Agreement?

Yes, my employer needs to sign this agreement.

No, my employer **does not** need to sign this agreement.

* Authors are commonly authorized to sign agreements about their publishing activities, but in the event you are unsure, you might want to check with your employer or a more senior colleague.

Save and Continue  **Save and Close** **Back**  **Need Help?**

Journal Publishing Agreement

Author will be given the option of either

- 1) **electronically signing** the Agreement or
- 2) downloading a PDF to print for a **physical signature**.

In order to have an employer or co-author sign your agreement, click the "download" link and you will receive a copy of the PDF for a signature.

Certified Digital Signatures and manual signatures are accepted.

The signed PDF must be complete, and only a single file will be accepted. Remember to return all pages, not just the signature page! Return to the Journal Publishing Agreement tool from the original email invite you received, click "Save and Continue", upload your signed agreement, and then click "submit".



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Welcome: _____ Submission Complete

Journal Publishing Agreement

Electronic Submission for Journal Publishing Agreement Form

Thank you for completing the Journal Publishing Agreement for your manuscript. You can review the agreement here before electronically signing it.

[Preview](#)

If you agree with the terms, please sign the electronic version of the Journal Publishing Agreement for the manuscript "Gas-phase Reactivity of Phenylcarbyne Anions".

Please enter your full name as signature in the box below.

Enter Full Name

I acknowledge that I have both reviewed and agree to the terms of this Journal Publishing Agreement.

Need to sign the agreement physically? Click [here to download a PDF version](#).

Click on "Save and Close" to save your progress. Please note that you are able to end this session and finish it later.

Submit

Save and Close

Back

Need Help?

Journal Publishing Agreement

During completion of the JPA, if the author selects the **Yes, I wish to publish open access as per the agreement** option, the author will be provided with an **Order Open Access** button at the end of the JPA process. By clicking this button, the author will be taken directly to Copyright Clearance Center (CCC) to complete a funding request for their manuscript.

Journal Publishing Agreement

Next steps

Thank you for taking the time to complete the Journal Publishing Agreement for the Manuscript "Direct Experimental Characterization of the Ferrier Glycosyl Cation in the Gas Phase" for the Journal "Organic Letters". Now that you have submitted your agreement, you will receive an email confirmation shortly that includes a copy of the completed form for your records.

Your ACS Journal Publishing Agreement stipulates that your article will be made open, and therefore you will retain copyright. However, please note that **an order must be completed** before ACS can publish your manuscript.

[Order Open Access](#)

You will be redirected to our ecommerce partner to place your order.

We value your feedback and are interested in finding out more about your experience today. Please complete a brief survey which will take less than 5 minutes.

[Take Survey](#)

  [Need Help?](#)



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American Chemical Society

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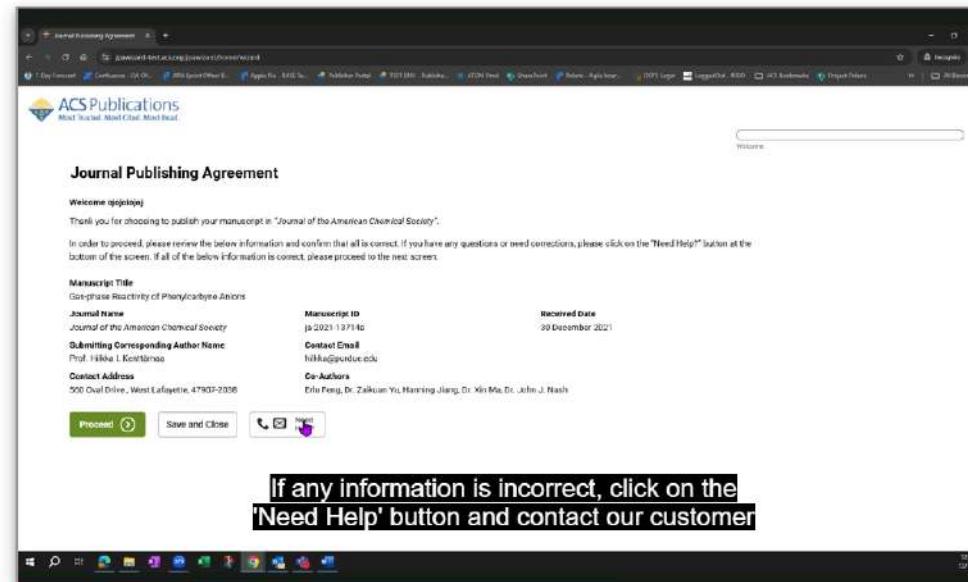
Journal Publishing Agreement

For more info, please refer ['Journal Publishing Agreement demo video'](#)

Journal Publishing Agreement demo video

The below video demonstrates how to navigate the Journal Publishing Agreement assistant and publish your research in a hybrid ACS Publications journal.

Interested in publishing your article open access? You can find out more information, including demo videos, [here](#).





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Author Experience - *Requesting Funding*



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Requesting Funding for Author-Initiated Workflow

To request funding through the open access agreement, the author should select the appropriate option on the Funding Options screen.

1 Funding Options

You may be eligible for funding under one or more agreements.

If you would like to seek funding approval under one of these agreements, please make the appropriate selection below. Note: the invoicing agreements will pre-populate key data elements in your transaction including currency, billing address and VAT information, if applicable.

If you don't wish to pay your open access charges using an existing funding agreement, please choose **Bill Me**.

APC Funding available through ACS University

Bill Me

Next

Requesting Funding for Author-Initiated Workflow

The author should verify that the appropriate selections have been made and the **total charges equal zero dollars**.

2 Available Charges

Currency:

Open Access charge (mandatory) ^
This article will be made Open Access after all charges are paid in full.

ACS AuthorChoice

Creative Commons License

DISCOUNTS APPLIED

4,500.00 USD	4,000.00 USD
500.00 USD	-4,500.00 USD
Total Charges: 0.00 USD	

Click drop down to update
author's choice of CC license:
CC-BY Or CC-BY-NC-ND.

Requesting Funding for Author-Initiated Workflow

The author should enter their First Name, Last Name, and Email Address and select Next.

The author should verify that the **order total is zero dollars**, accept the terms and conditions, and click the Submit Request. button.

3 Personal Information

First/Given Name *

Last/Family Name *

Email Address *

4 Order Review

Charge Type	Price, USD	Discounts, USD	Tax/VAT, USD	Total Due, USD
> Open Access charge	4,500.00	4,500.00	0.00	0.00
TOTAL	4,500.00	4,500.00	0.00	0.00

Organization Address
Addressee: Trina Gerhard
Address: 1155 Sixteenth Street, NW
City: Washington
State/Province: DC Zip/Postal Code: 20036
Country: United States
Email: t.gerhard@acs.org
Phone: 614-447-3677

Contacts
Contact Person: Heather Parrett
Email: hparrett@acs.org
Phone: 6144473776

Tax ID
Tax ID for This Transaction: No VAT/Tax ID Needed

Total Due: 0.00 USD

I consent to have my contact information shared with my publisher and/or funding organization, as needed, to facilitate APC payment(s), reporting and customer care. I acknowledge and agree that this transaction will be governed by Copyright Clearance Center's [terms and conditions](#), including its [privacy policy](#) referenced therein.

I agree to my publisher's [terms and conditions](#).



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Author Experience - *Funding Decision Notification*

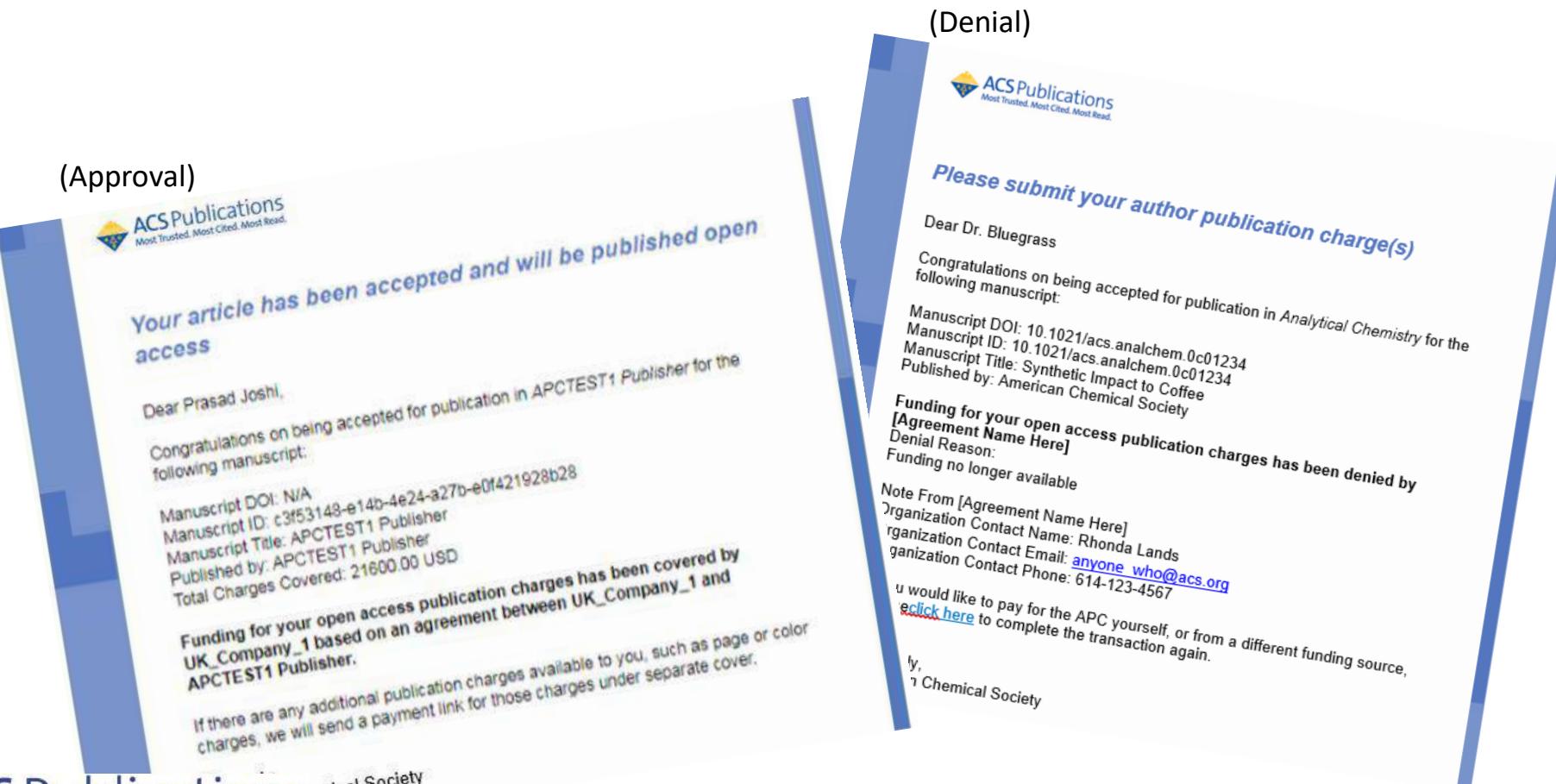


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Funding Decision Notification

After Institution admin reviews and decides on OA funding request, corresponding author is notified of Approval/Denial.





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Admin Experience – *Funding Review*



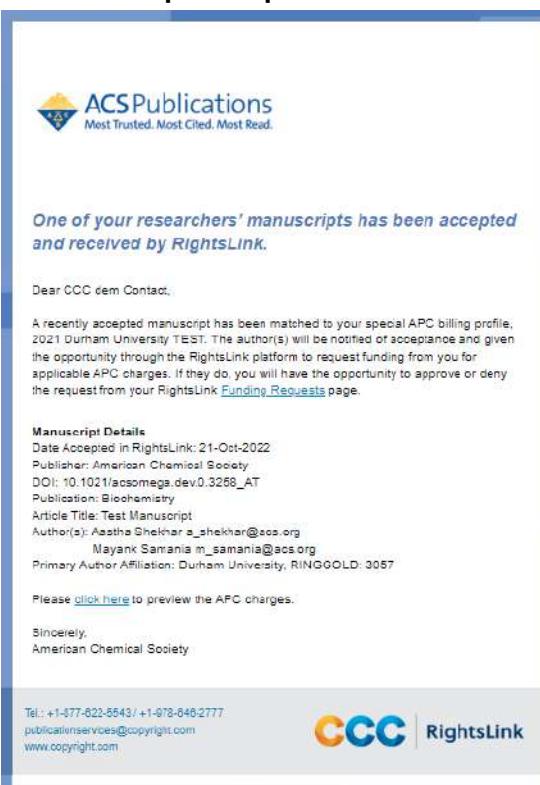
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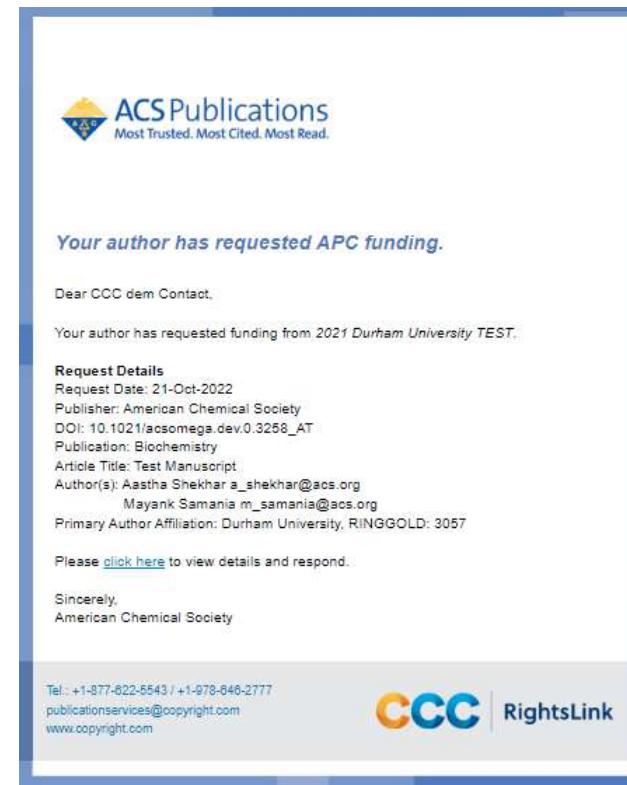
Open Access Agreement – Notification

Agreement administrators will receive a notification of funding eligibility at manuscript acceptance and another email notification when an author has completed a funding request.

Manuscript Acceptance Notification



Funding Request Notification



Funding Request Review - CCC Institutional Portal

Agreement administrators will approve or deny funding requests within the CCC Institutional Portal dashboard by clicking the Approve or Deny button.

The Approve or Deny buttons will be greyed out within the dashboard once a funding request has been acted upon.

Billing Profiles | Funding Requests | Reports

The table below includes any funding requests that have been matched to one of your special billing profiles.

APPROVE When you approve funding for a manuscript, the transaction will be completed, assigned an Order ID, and when a balance is due, included in your next invoice based on the schedule defined in that agreement's profile.

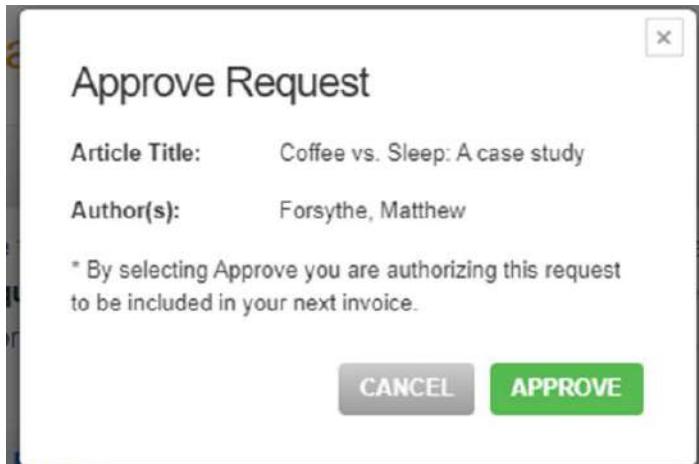
DENY If you deny funding you will be prompted to provide a deny reason to inform the author of your decision. The author will have the opportunity to self-fund the transaction, resubmit for funding based on your deny reason, or elect to publish under a subscription model, as available.

Results 1 - 4 of 4

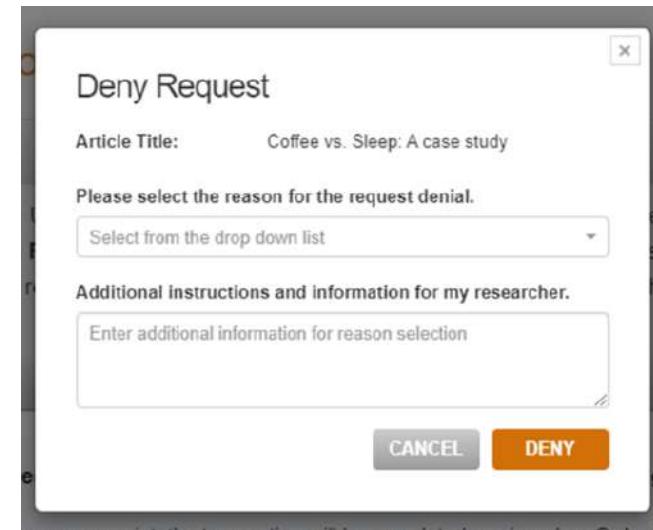
Order Date	Article Title	Author(s)	Funder	Publisher	Accept Date	Profile Name	Total Fees	Status	Actions
30-Apr-2018	Test_manuscript_please_ignore_03262018c	Edwards, Andy	Russian Foundation for Basic Research; Ministry of Education and Science of the Russian Federation	American Chemical Society	26-Mar-2018	ACS University Test 01 - University of Maryland at College Park	4,000.00 USD	Pending	APPROVE DENY
02-Apr-2018	Test_manuscript_please_ignore_03262018e	Edwards, Andy	Russian Foundation for Basic Research; Ministry of Education and Science of the Russian Federation	American Chemical Society	26-Mar-2018	ACS University Test 01 - University of Maryland at College Park	4,000.00 USD	Approved	APPROVE DENY

Funding Request Review - CCC Institutional Portal

To approve a funding request, click the green **APPROVE** button.



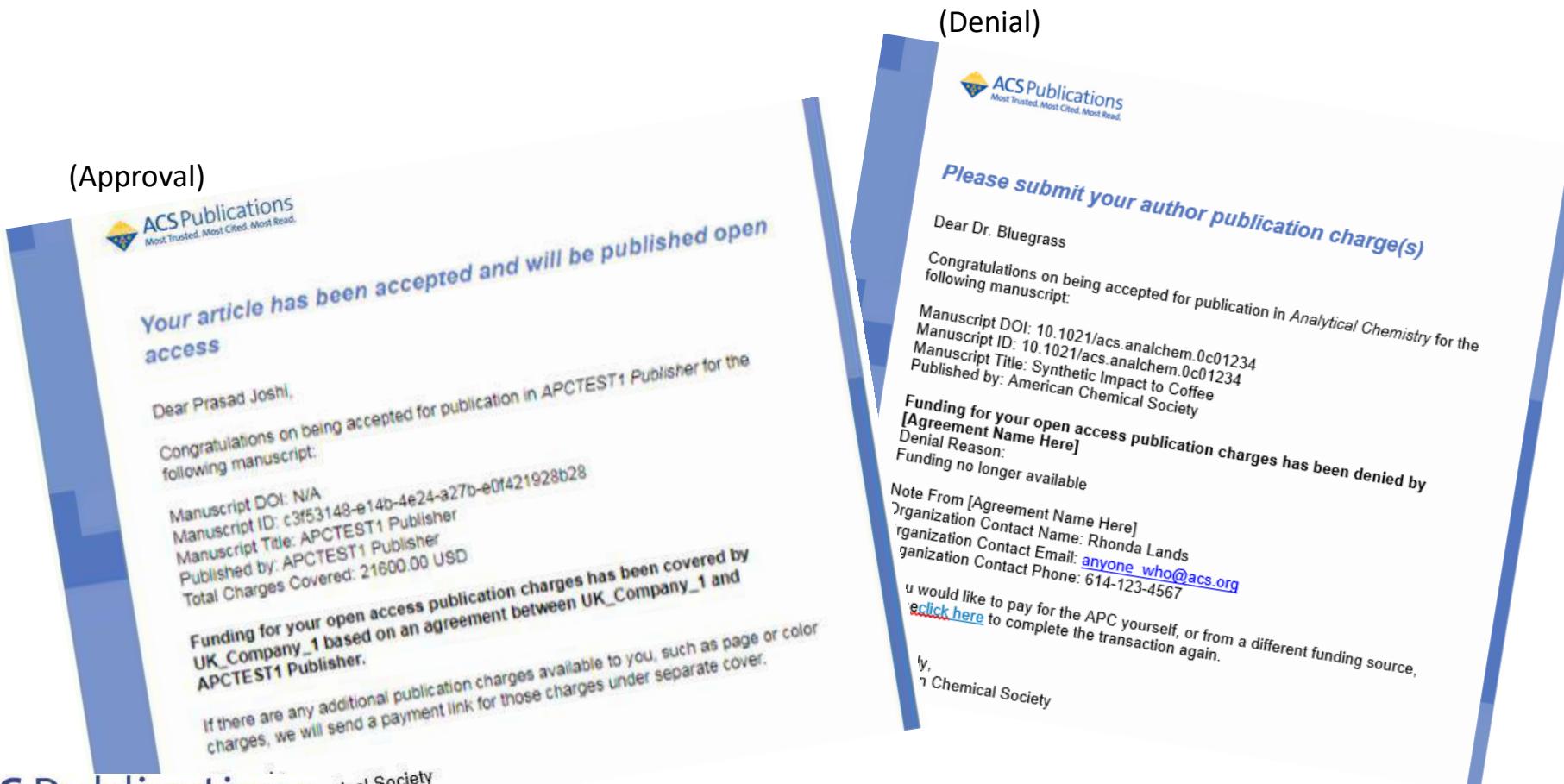
To deny a funding request, select a reason from the dropdown list and click the orange **DENY** button.



You may enter additional information regarding the denial in the *Additional instructions and information for my researcher* field. This information will be included in the notification sent to the author.

Funding Request Review - CCC Institutional Portal

After funding request decision is made by admin, author is notified of Approval/Denial.





ACS AND OPEN ACCESS

Admin Experience – *CCC Institutional Portal Dashboard*

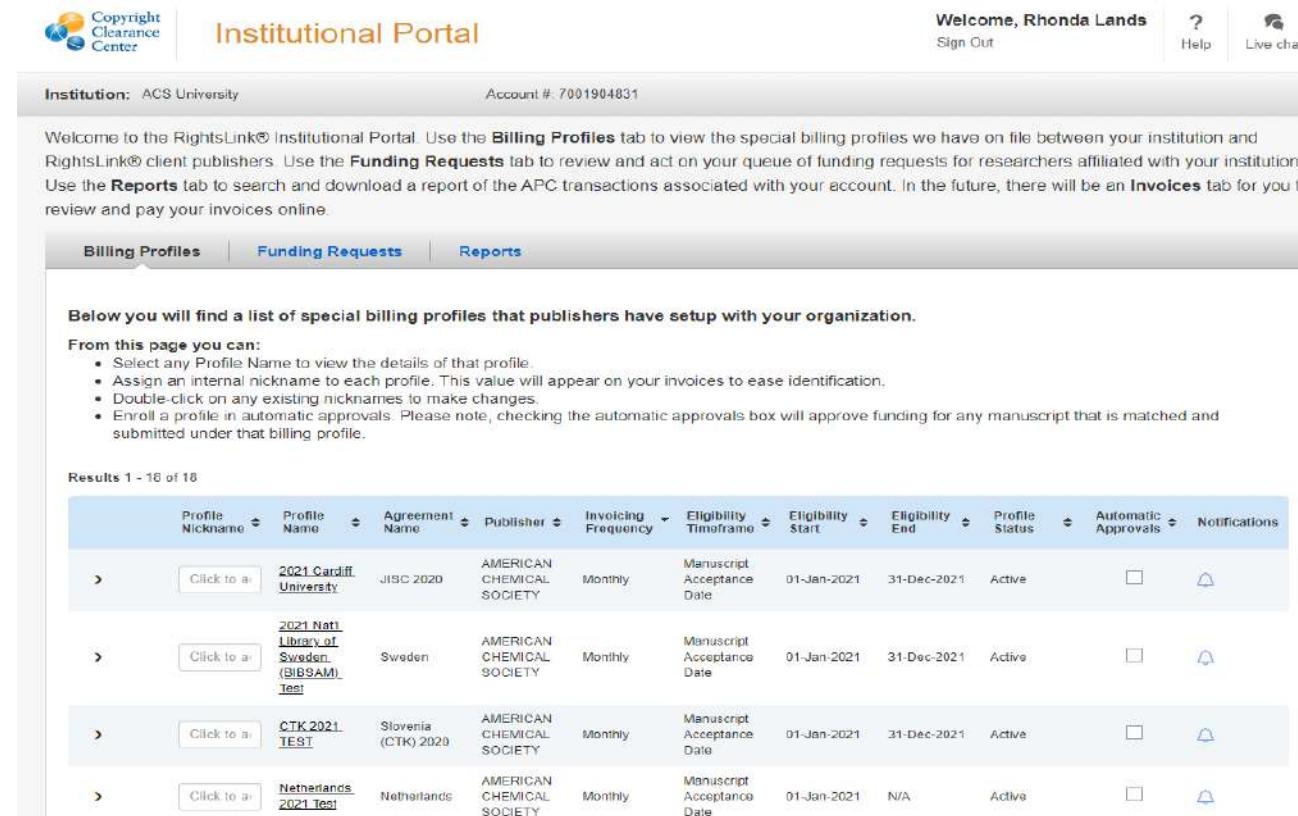


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CCC Institutional Portal Dashboard

If your institution has agreements with other publishers that utilize CCC, all transactions will be shown within the Institutional Portal dashboard. The dashboard can be sorted by publisher, order date, profile name, etc.



The screenshot shows the CCC Institutional Portal dashboard. At the top, there is a header with the CCC logo, the text "Institutional Portal", and a welcome message "Welcome, Rhonda Lands". Below the header, the institution is identified as "ACS University" with an account number "7001904831". The main content area is titled "Billing Profiles" and contains a welcome message about the portal's features. Below this, there is a list of special billing profiles with the following data:

Profile Nickname	Profile Name	Agreement Name	Publisher	Invoicing Frequency	Eligibility Timelapse	Eligibility Start	Eligibility End	Profile Status	Automatic Approvals	Notifications
Click to a... 2021 Cardiff University	JISC 2020	AMERICAN CHEMICAL SOCIETY	Monthly	Manuscript Acceptance Date	01-Jan-2021	31-Dec-2021	Active	<input type="checkbox"/>		
Click to a... 2021 Natl Library of Sweden (BIBSAM) test	Sweden	AMERICAN CHEMICAL SOCIETY	Monthly	Manuscript Acceptance Date	01-Jan-2021	31-Dec-2021	Active	<input type="checkbox"/>		
Click to a... CTK 2021 TEST	Slovenia (CTK) 2020	AMERICAN CHEMICAL SOCIETY	Monthly	Manuscript Acceptance Date	01-Jan-2021	31-Dec-2021	Active	<input type="checkbox"/>		
Click to a... Netherlands 2021 Test	Netherlands	AMERICAN CHEMICAL SOCIETY	Monthly	Manuscript Acceptance Date	01-Jan-2021	N/A	Active	<input type="checkbox"/>		

CCC Institutional Portal Dashboard

Agreement administrators can check token balances and usage under the Billing Profiles tab by clicking on the arrow to the left of the institution name.

Billing Profiles | Funding Requests | Reports

Below you will find a list of special billing profiles that publishers have setup with your organization.

From this page you can:

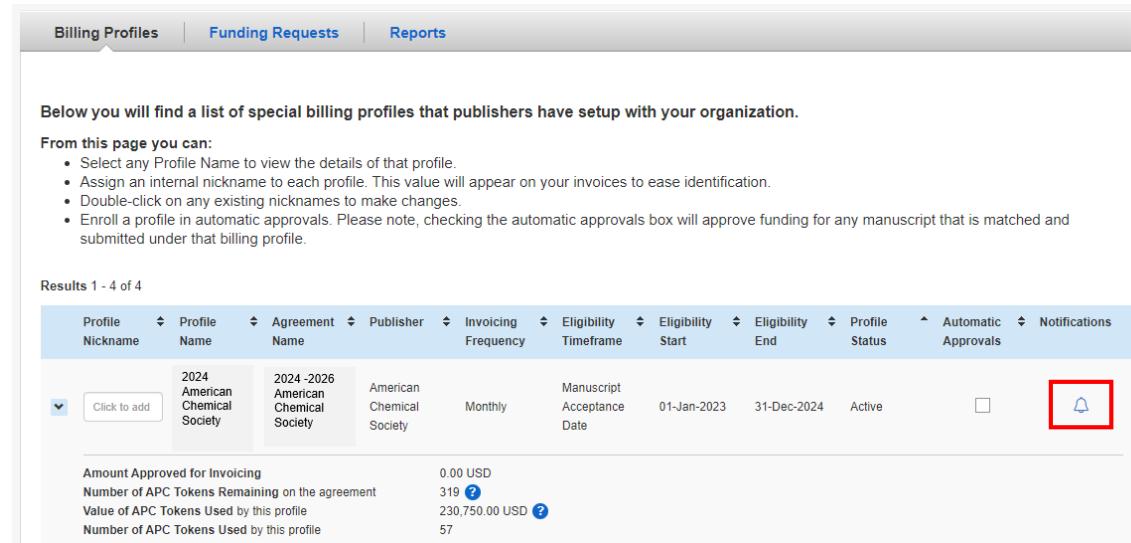
- Select any Profile Name to view the details of that profile.
- Assign an internal nickname to each profile. This value will appear on your invoices to ease identification.
- Double-click on any existing nicknames to make changes.
- Enroll a profile in automatic approvals. Please note, checking the automatic approvals box will approve funding for any manuscript that is matched and submitted under that billing profile.

Results 1 - 4 of 4

Profile Nickname	Profile Name	Agreement Name	Publisher	Invoicing Frequency	Eligibility Timeframe	Eligibility Start	Eligibility End	Profile Status	Automatic Approvals	Notifications
<input checked="" type="checkbox"/> Click to add	2024 American Chemical Society	2024 -2026 American Chemical Society	American Chemical Society	Monthly	Manuscript Acceptance Date	01-Jan-2023	31-Dec-2024	Active	<input type="checkbox"/>	
Amount Approved for Invoicing			0.00 USD							
Number of APC Tokens Remaining on the agreement			319 ?							
Value of APC Tokens Used by this profile			230,750.00 USD ?							
Number of APC Tokens Used by this profile			57							

CCC Institutional Portal Dashboard

Agreement administrators can set notifications for token thresholds by clicking on the bell shape to the right under the heading Notifications.



Below you will find a list of special billing profiles that publishers have setup with your organization.

From this page you can:

- Select any Profile Name to view the details of that profile.
- Assign an internal nickname to each profile. This value will appear on your invoices to ease identification.
- Double-click on any existing nicknames to make changes.
- Enroll a profile in automatic approvals. Please note, checking the automatic approvals box will approve funding for any manuscript that is matched and submitted under that billing profile.

Results 1 - 4 of 4

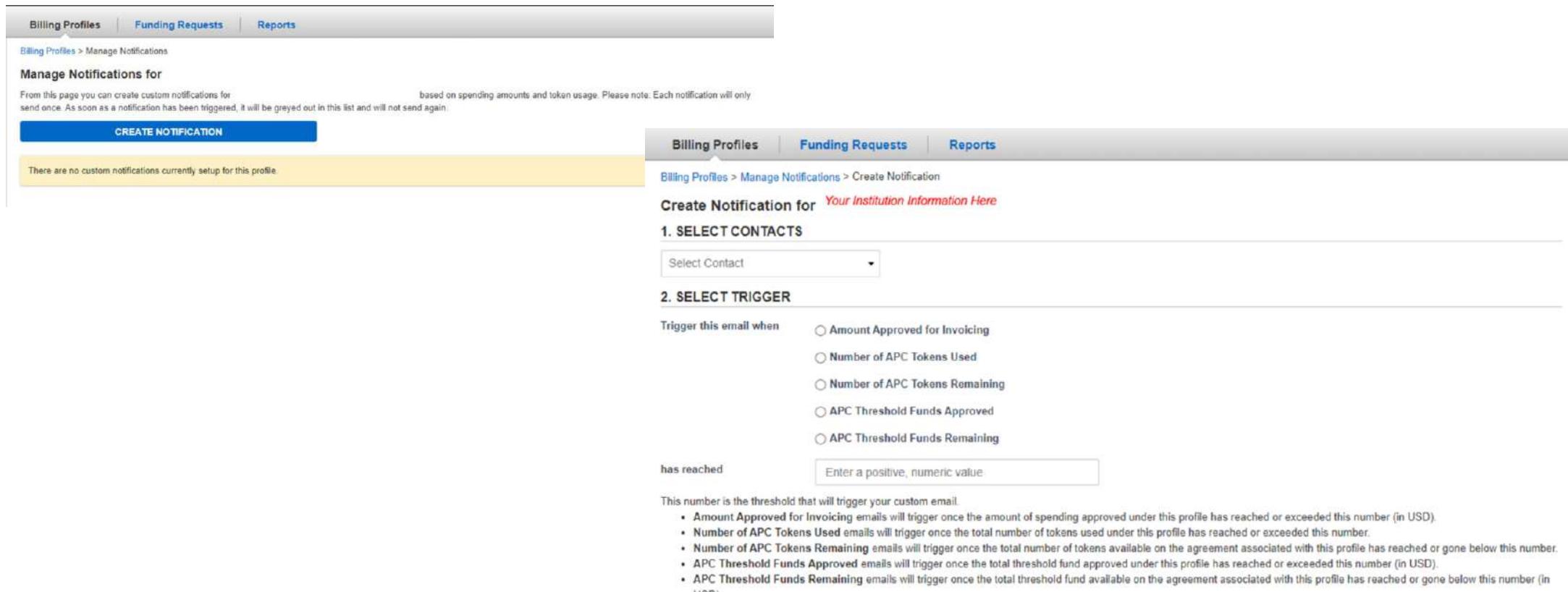
Profile Nickname	Profile Name	Agreement Name	Publisher	Invoicing Frequency	Eligibility Timeframe	Eligibility Start	Eligibility End	Profile Status	Automatic Approvals	Notifications
<input checked="" type="checkbox"/> Click to add	2024 American Chemical Society	2024 -2026 American Chemical Society	American Chemical Society	Monthly	Manuscript Acceptance Date	01-Jan-2023	31-Dec-2024	Active	<input type="checkbox"/>	
<p>Amount Approved for Invoicing 0.00 USD Number of APC Tokens Remaining on the agreement 319  Value of APC Tokens Used by this profile 230,750.00 USD  Number of APC Tokens Used by this profile 57</p>										

If tokens are managed at the agreement level, the token balance will indicate this by stating Number of APC Tokens Remaining on the Agreement. The balance shown is available for all institutions that are part of the agreement and are available to the institutions on a first-come, first-served basis.

If tokens are managed at the profile level, the token balance will indicate this by stating Number of APC Tokens Remaining on this profile.

CCC Institutional Portal Dashboard

To set up a new notification, click on Create Notification. These notifications can be sent to existing contacts from the profile or contact information can be entered by choosing Other in the Select Contacts field.

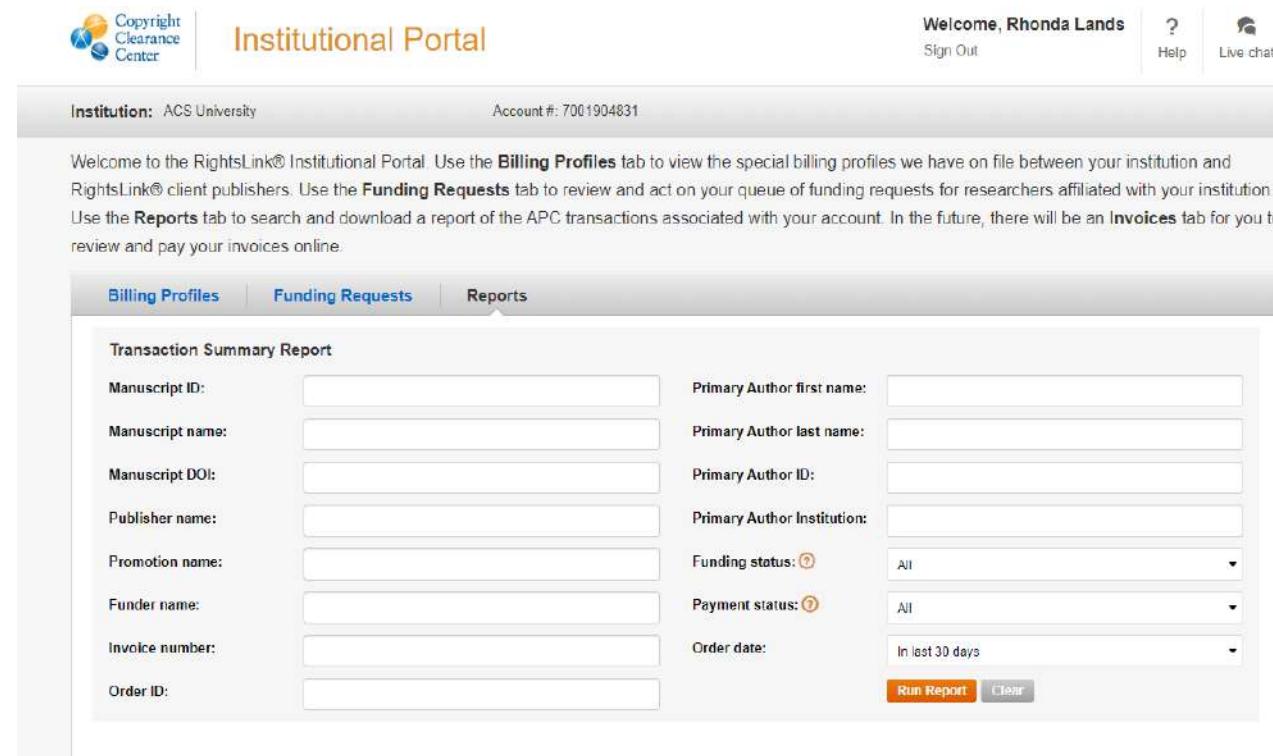


The screenshot shows the CCC Institutional Portal Dashboard with the following interface elements:

- Header:** Billing Profiles, Funding Requests, Reports.
- Breadcrumb:** Billing Profiles > Manage Notifications.
- Section:** Manage Notifications for [Profile Name].
- Text:** From this page you can create custom notifications for [Profile Name] based on spending amounts and token usage. Please note: Each notification will only send once. As soon as a notification has been triggered, it will be greyed out in this list and will not send again.
- Buttons:** CREATE NOTIFICATION (highlighted in blue).
- Message:** There are no custom notifications currently setup for this profile.
- Header:** Billing Profiles, Funding Requests, Reports.
- Breadcrumb:** Billing Profiles > Manage Notifications > Create Notification.
- Section:** Create Notification for *Your Institution Information Here*.
- Section:** 1. SELECT CONTACTS
- Text:** Select Contact (dropdown menu).
- Section:** 2. SELECT TRIGGER
- Text:** Trigger this email when [Profile Name] has reached [Value].
- Text:** Enter a positive, numeric value.
- List:** Trigger this email when [Profile Name] has reached [Value].
 - Amount Approved for Invoicing
 - Number of APC Tokens Used
 - Number of APC Tokens Remaining
 - APC Threshold Funds Approved
 - APC Threshold Funds Remaining
- Text:** This number is the threshold that will trigger your custom email.
 - Amount Approved for Invoicing emails will trigger once the amount of spending approved under this profile has reached or exceeded this number (in USD).
 - Number of APC Tokens Used emails will trigger once the total number of tokens used under this profile has reached or exceeded this number.
 - Number of APC Tokens Remaining emails will trigger once the total number of tokens available on the agreement associated with this profile has reached or gone below this number.
 - APC Threshold Funds Approved emails will trigger once the total threshold fund approved under this profile has reached or exceeded this number (in USD).
 - APC Threshold Funds Remaining emails will trigger once the total threshold fund available on the agreement associated with this profile has reached or gone below this number (in USD).
- Buttons:** CANCEL, SAVE.

CCC Institutional Portal Dashboard

Agreement administrators can run a Transaction Summary Report through the Reports tab. This report will detail the funding requests that have been approved, are pending, or have been denied through the agreement.



The screenshot shows the CCC Institutional Portal Dashboard. At the top, there is a header with the CCC logo, the text "Institutional Portal", and a welcome message for "Rhonda Lands". The header also includes links for "Sign Out", "Help", and "Live chat". Below the header, the "Institution" is set to "ACS University" and the "Account #" is "7001904831". The main content area is titled "Welcome to the RightsLink® Institutional Portal". It provides instructions on how to use the portal, mentioning the "Billing Profiles", "Funding Requests", and "Reports" tabs. The "Reports" tab is currently active, showing a "Transaction Summary Report" search form. The form includes fields for "Manuscript ID", "Manuscript name", "Manuscript DOI", "Publisher name", "Promotion name", "Funder name", "Invoice number", "Order ID", "Primary Author first name", "Primary Author last name", "Primary Author ID", "Primary Author Institution", "Funding status" (with a dropdown menu showing "All"), "Payment status" (with a dropdown menu showing "All"), "Order date" (with a dropdown menu showing "In last 30 days"), and two buttons: "Run Report" and "Clear".



Customer On-boarding Support



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